



# DEPARTMENT OF JOB AND FAMILY SERVICES

185 Shady Lane Drive, Norwalk OH 44857 ♦ [www.huroncountydjfs.org](http://www.huroncountydjfs.org)  
419-668-8126 or 1-800-668-5175 ♦ Fax 419-668-4738

## Support Payment Options

### Payments by Mail

Payments by mail may be in the form of a personal check, money order, or cashier's check. Make checks or money order **payable to Ohio CSPC** (Child Support Payment Central) and mail to:

Ohio CSPC

P.O. Box 182372

Columbus, Ohio 43218-2372

Please be sure to include the following with the payment:

- Your Name
- Your SSN
- SETS Case Number
- Court Order Number
- Amount that should be applied to each case (if paying for more than one case)

### Employer Payments

Employers can set up ACH Debit or EFT/EDI payments online at: <http://oh.smartchildsupport.com>

### Payments On-Line

<http://oh.smartchildsupport.com>

Non-custodial parents can set up electronic payments, as well as credit card payments online. There are no fees for credit card payments. The following credit cards are accepted: Discover®, MasterCard®, Visa®, American Express®, China UnionPay, Diners Club® International, or JCB to make a child support payment. If the customer's credit/debit card is linked to an e-wallet account such as Alipay, Apple Pay, Google Pay, PayPal, or Venmo, they can make their payment using these alternate payment options. **Note: Credit card payments can also be processed over-the-phone by calling (1-888-965-2676) and selecting option 5.**

### CSEA Walk-in Payments

These payments must be cash only. Please make sure you have the exact amount needed for your payment as we cannot make change.

Questions About?	Call/Website:	Phone Number:
Existing e-QuickPay card	e-QuickPay Customer Support	800-503-1283
ExpertPay payments	ExpertPay Customer Support	800-403-0879
e-ChildsPay payments	e-ChildsPay Customer Support	888-392-3391
smiONE card (all smiONE card questions - balances, transactions, lost cards, etc. The number below is strictly for enrollment issues).	smiONE Customer Support	855-279-2744
Enrollment in smiONE card or direct deposit	CSPC Customer Support <ul style="list-style-type: none"> <li>• Enroll via phone at 888-965-2676</li> <li>• Enroll online at <a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a></li> </ul>	888-965-2676
SMART employer payment options (SMI)	<a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a>	N/A
SMART obligor payment options (SMI)	<a href="https://oh.smartchildsupport.com">https://oh.smartchildsupport.com</a>	N/A
Payment Questions	Customers can get on-demand payment information for payments posted to SETS: <ul style="list-style-type: none"> <li>• By phone using the state IVR System at 800-860-2555</li> <li>• Customer Service Web Portal at <a href="http://jfs.ohio.gov/Ocs">http://jfs.ohio.gov/Ocs</a></li> </ul>	800-860-2555